

TUESDAY, APRIL 7

9 a.m. – 12 p.m. ACI-NA Marketing, Communications and Customer Experience Committee

Steering Group Meeting

Open to all ACI-NA member attendees as perimeter seating allows.

2 – 6:30 p.m. Registration

2:30 – 4 p.m. Intro Networking Session

4 – 5 p.m. ACI-NA Customer Experience Working Group Meeting

Open to all ACI-NA member attendees.

5:30 – 6:30 p.m. Welcome Reception

WEDNESDAY, APRIL 8

7:30 a.m. – 4:30 p.m. **Registration**

7:30 – 8:30 a.m. **Breakfast with Exhibitors**

8:30 – 8:45 a.m. **Welcome Remarks**

8:45 – 9:30 a.m. **Session 1**

9:40 – 10:30 a.m. **Session 2**

10:30 – 11 a.m. AM Networking Break with Exhibitors

11– 11:50 a.m. Session 3

11:50 – 1:15 p.m. Networking Lunch & Shop 'Til You Drop

1:15 – 2:05 p.m. **Session 4**

2:05 – 2:35 p.m. PM Networking Break with Exhibitors

2:35 – 3:30 p.m. **Session 5**

3:40 – 4:30 p.m. **Session 6**

TBA Host Airport Event

THURSDAY, APRIL 9

7:30 a.m. – 3:00 p.m. **Registration**

8 – 9 a.m. **Breakfast with Exhibitors**

9 – 9:50 a.m. **Session 7**

10 – 10:50 a.m. **Session 8**

10:50 – 11:20 a.m. AM Networking Break with Exhibitors

11:20 a.m. – 12:10 p.m. **Session 9**

12:10 – 1:15 p.m. **Networking Lunch**

1:15 – 2:05 p.m. **Session 10**

2:05 – 2:35 p.m. **PM Networking Break with Exhibitors**

2:35 – 3:25 p.m. **Session 11**

3:30 p.m. Symposium Adjournment

FRIDAY, APRIL 10

TBA Host Airport Tour

THANK YOU TO OUR HOST!

