



AAAE/ACI-NA

# 2026 Airport Customer Experience Symposium

April 7-10, 2026 | San Jose, CA



☐ Check here if you are a First-Time attendee.

MEETING # 260401

Nickname for Badge \_\_\_\_\_ Email Address \_\_\_\_\_

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Title \_\_\_\_\_

Airport/Company \_\_\_\_\_

Address \_\_\_\_\_

City/State-Province/Postal Code/Country \_\_\_\_\_

Primary Number \_\_\_\_\_ Cell Phone \_\_\_\_\_

## Registration Fees (in U.S. funds drawn on a U.S. bank)

(Includes the welcome reception, two continental breakfasts, two lunches, all refreshment breaks, the optional tour and course materials.)

	On/before 2/20	After 2/20
1. <input type="radio"/> AAAE/ACI-NA Member	\$975	\$1,175
2. <input type="radio"/> Non-Member	\$1,375	\$1,575

☐ By selecting this checkbox, you acknowledge that in registering for and attending any AAAE event, you agree to adhere to the rules and regulations noted in AAAE and ACI'NA's Duty of Care.

## Payment Method (in U.S. funds drawn on a U.S. bank)

- ☐ Invoice Required: To process payment an invoice must be issued.
- ☐ Check: Enclosed is a check payable to **AAAE**.
- ☐ Credit Card: AAAE Staff will supply a secure payment link for credit card transactions.

*Photocopies of this form will be accepted. AAAE accepts registration regardless of race, religion, sexual orientation, sex, physical disability and national or ethnic origin. This includes but is not limited to admissions, employment and educational services.*



### Accredited Airport Executives®

This course is worth 12 credits in the AAAE Continuing Airport Management Education Unit (CEU) program.



If you require any special assistance to participate or have special dietary requirements, email [aaaemeetings@aaae.org](mailto:aaaemeetings@aaae.org).

**Cancellation Policy:** Registrations, cancellations and refund requests must be submitted in writing. All cancellation requests for registrations received on or before **Friday, March 20, 2026**, are subject to a \$125 cancellation processing fee; approved refunds will be processed after the meeting takes place. There will be no refunds of any kind after this date. Cancellations with outstanding invoices received within two weeks of the start of the conference, will require full payment on the balance due. Refunds will not be provided, and balance dues will not be forgiven for no-shows. Substitutions within the same conference will be accepted without penalties. The difference between member and non-member price will be charged if a non-member replaces a member. Substitutions will be accepted with a written request to [AAAEmeetings@aaae.org](mailto:AAAEmeetings@aaae.org). The individual substituting for the original registrant is responsible for all financial obligations (balance due; difference in fees due to membership type) associated with that substitution. For all inquiries regarding cancellations, refunds and substitutions, please contact the AAAE Meetings Department at 703.824.0504 or email [AAAEmeetings@aaae.org](mailto:AAAEmeetings@aaae.org). By submitting a completed registration form, you acknowledge that you have read and understand the cancellation policy. Please note failure to receive a confirmation letter before an event will not be grounds for a refund or credit.

**HOTEL, AIRLINE and GROUND TRANSPORTATION:** For information on hotel accommodations, air and ground transportation, visit the [meeting's travel webpage](#).

**NOTE:** AAAE reserves the right to cancel this program if the number of registrants is insufficient. In this event, we will notify all registrants and refund the registration fee in full. However, any costs incurred by the registrant, such as hotel cancellation or airline penalties, are the responsibility of the registrant. Confirmation letters will be emailed to attendees within two weeks of receipt of registration. If you have not received a confirmation letter via email two business days prior to the meeting, and you enrolled at least two weeks prior to the meeting, please contact the AAAE Meetings Department at +1.703.824.0504. Non-receipt of the confirmation letter before the meeting is not justification for seeking a refund.

By registering for this conference, you agree to the [Event Participant Terms and Conditions](#).  
Return to: AAAE • The Barclay Building • 601 Madison Street • Alexandria, VA 22314 (USA)  
or Fax to +1 703.797.9018 or Email [aaaemeetings@aaae.org](mailto:aaaemeetings@aaae.org)